

Payment

Payment conditions

20% deposit is paid once reservation is confirmed, 80% – 45 days before tour start date. You enter your payment details when submitting a reservation request.

Payment methods

We support alternative payment methods – VISA, MasterCard. Unfortunately, we do not accept American Express credit card. In some cases we accept cash and bank wire.

International Bank Wire Instructions

Company information: MB "Baltijos Kelioniu Agentas"

Company No.: 303174984

Address: Vandžiogalos g. 10-43, Kaunas, Lithuania

Tour operator certificate No.: 13767

Bank: Bank of Siauliai

IBAN LT667180900019467631

SWIFT Code (BIC): CBSBLT26

Payment purpose

Customers name, last name, tour name or dates

Remark

Bank fees – at your charge

http://www.travelinbaltics.com/information_about_us

Cancellation

Cancellation conditions: for cancellations made 31-15 days prior to arrival a cancellation fee of 50% basic tour costs is charged, for cancellations less than 15 days prior to arrival – 75% of the basic tour price, for “no show” – 100% of the basic tour price.

Passport expiration

When traveling to Europe make sure you have a valid passport with you. Your passport validation must last at least for six months before you travel abroad.

www.travelinbaltics.com

To enter into Schengen area (that consists out of 26 EU member countries) for travel up to three months, business trip or transit to a non-Schengen destination, your passport must be valid for at least three months beyond your intended date of departure. [Check here for more detailed information.](#)

Make sure you have at least one blank page for entry stamp, however, some countries require to have two blank pages. [For a country specific information check here](#)

Although similar requirements are valid for most of the area countries, they may vary from country to country. It is advised to consult embassy of consulate of the destination country for further details.

Service standards

Hotels

We offered hotels are 3***, 4****, 5***** star and located centrally. We reserves the right to change hotels. It happens really rarely and due to important reasons. Alternative hotels are selected by the same standard as the hotels featured in the catalogue, both in terms of standard and location. Final hotel list is advised latest 1 month prior to the guest arrival.

Meals

Breakfasts – buffet style at all we selected hotels.

Coaches

Our coaches are good quality 49-seater 1st class coaches with air conditioning, adjustable seats, toilet, fridge and possible other conveniences. Depending on sales some tours or segment of tours and optional tours will be operated with other good quality, comfortable 1st class minivans with adjustable seats and air conditioning. For comfort and security we always keep at least 3 empty seats in coaches and minivans. Passengers are covered by the 3rd party liability insurance. Our drivers strictly follow EU driving regulations. We do not allow smoking in the vehicles. Travelers can select their preferred seats freely.

Tour escorts

Our tour escorts are university graduates. They have been specially trained as guides and as bilingual tour escorts. The tour escorts we work with are experienced and most of them have been working for us for years. Local guides if needed or required will assist the tour escorts.

Portage

Portage of one piece of luggage is included at all 4**** and 5***** star hotels and railway stations.

Welcome info package

On arrival to the hotel the guests receive a personalized welcome info package announcing the time and place for the welcome meeting.

Welcome meeting

During the welcome meeting guests are served a welcome drink. Our tour escort will introduce the program and the optional tours. Each guest receives various materials such as a personalized program and information brochures.

Visa support

Visa is required for almost all nationalities for tours including Russia and only for some fewer nationalities for tours covering Schengen area destinations. If visa support is required we supply that complementary. We cannot accept any responsibility for guests arriving without valid passport and visa.

Number of participants

We allow max 45 guests on the same tour. The average number of guests is around 30-35. For the Baltic Biking and Baltic Hiking tours we allow max 21 and 31 guests respectively on the same tour.

Travel visa

TravelinBaltics provides with travel visa support documents free of charge once you book tour with us. For preparing travel visa support documents we require passport copy with photo page. Your passport should be valid at least 6 months before tour end date. After your booking is confirmed TravelinBaltics assistant will ask you to e-mail passport copy to info@travlinbaltics.com, subject – your name and last name. Please note that visa support documents aren't visa itself. Travel visas are issued at your local Embassy / Consulate and fees are applied according local price list. Likewise, before you travel, make sure you have at least one blank page for country entry stamp, however, some countries require to have two blank pages. [For a country specific information check here](#)



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Schengen area:

Denmark
Estonia
Finland
Latvia
Lithuania
Norway
Poland
Sweden

For more information about Schengen area [click here](#)

Visa information:

Not sure if you need travel visa? [Check it easily here.](#)